

Dear Customer,

Thank you for subscribing to Knovel. We are pleased to provide you and your users with the information you need to successfully use Knovel at **Kasetsart University**.

Getting Started:

Knovel is a web based application. Subsequently, there is neither software installation nor hardware requirement. You may simply access Knovel via any browser (Internet Explorer, Google Chrome, Mozilla Firefox etc).

Access Method:

There are two ways that KU could access Knovel:

- 1) IP Address (Only for within KU campus)**
- 2) Account Login (For within KU campus AND remote access i.e. outside campus)**

IP Address

When you are within KU campus, you may simply access Knovel at <https://app.knovel.com> or <https://www.knovel.com> via any browser (Internet Explorer, Google Chrome, Mozilla Firefox etc).

Account Login

Knovel login URL: <https://app.knovel.com/web/login.v>

For users that already had their account credentials set up during trial, their accounts are now reactivated and they may login at above URL. The same last used username and password are still valid and will be able to login to access Knovel. If users have forgotten their password, please click "*Forgot your password?*" to reset your password.

For new users that had no Knovel account set up previously, please follow the simple 4 steps below to create your account.

1) Please perform **one-time only** self-registration for your personal account at the KU unique registration link below:

<https://app.knovel.com/web/register.v?orgregkey=8c1c4be3-22c3-11e3-a07b-1a1db623bb56>

2) On the registration webpage, please enter below information to create your account:

- KU email address (@ku.ac.th). The email address will be your username.
- Your self-created password
- First name and last name
- Enter the pictorial code displayed (prevent machine registration)
- Accept the terms and conditions
- Opt-in to receive marketing new and updates (optional)
- Click "sign-up"

Upon successful registration, Knovel will automatically send an activation email to your registered KU email address.

3) Go into your Inbox and click the link in activation email to activate your Knovel account.

4) You may now visit <https://app.knovel.com/web/login.v> and login with your username and password to access Knovel.

Please notice that you may let browser remembering your username and password. Subsequently, you may simply visit <https://app.knovel.com> or <https://www.knovel.com> and the login would be automatic and transparent to you.

Although there is no difference in content and search results for both access method, Account Login could enjoy additional features such as bookmarking. As a result, it is recommended for users to do a one-time registration to obtain their personal Knovel account and consistently access Knovel via Account Login method for both when inside and outside campus.

Product Support

The Knovel Support site is available at <http://support.knovel.com>. It contains a wealth of resources including:

- Video tutorials
- User guides and tips
- Quick tips and Frequently Asked Questions
- Contacts for further assistance

We trust you will like Knovel and we look forward to support Kasetsart University for a long time to come!

Yours sincerely,

The Knovel Team